

Objective

I seek opportunities to provide expert consulting and instructional support to help improve web-facing and digital resources of libraries and other information access.

Education

August 2012

Master of Arts, Library and Information Science

The Information School, University of Washington, Seattle, Wash.

- ❖ *Emphasis on knowledge organization, information architecture, metadata, instruction, interaction design*
- ❖ *Beta Phi Mu International Library and Information Studies Honor Society*
- ❖ *Coursework portfolio: <http://www.preciserecall.com/lis/index.php/ischool/coursework>*
- ❖ *Cumulative GPA: 3.89*

May 1980

Bachelor of Arts, Liberal Arts

St. John's College, Santa Fe, N.M.

- ❖ *Rigorous studies of the classics of Western philosophy and literature through seminar-style discussions*
- ❖ *Program emphasized detailed, analytical reading combined with persuasive argument, verbally and in writing*

Information Studies Experience

Dec. 2014-Dec. 2018

Implementation Project Partner

Linked Data for Professional Educators - <http://explore.dublincore.net>

Dublin Core Metadata Initiative & University of Washington iSchool

- ❖ *Implementation for an [IMLS grant-funded project](#) to research needs of library and information school instructors and students to support Linked Data instruction*
- ❖ *Project implementation funded by IMLS Dec. 2014-Nov. 2016; extended into 2017*
- ❖ *WordPress website development support, including user-experience (UX) design, site configuration & administration, theme development*
- ❖ *On-going role in planning & publicizing project activities via conference talks & posters, workshops, publications, etc.*

May 2017

Linked Data for Professional Educators, Panel Discussion

Society for Scholarly Publishing, Boston, Mass.

- ❖ *Co-presented project background & progress report*
- ❖ *Joined project colleagues Margie Hlava (Access Innovations) and Marcia Zeng (Kent State University Information School)*

Feb. 2012-Nov. 2013

Workshop Participant, Research Assistant

Learning Linked Data, <http://lld.dublincore.net/report/>

Dublin Core Metadata Initiative & University of Washington iSchool

- ❖ *IMLS grant-funded project to research needs of library and information school instructors and students to support Linked Data instruction*
- ❖ *Facilitated, co-composed, and edited the final project report and follow-on implementation grant proposal*
- ❖ *Represented the project at UW iSchool Research Fair (Seattle, Wash., Nov. 2012) and ALA Midwinter Conference (Seattle, Wash., Jan. 2013)*

Winter 2012

A Process Documentation Model for DCMI

Dublin Core Metadata Initiative

- ❖ *[Instructional documentation model](#) across DCMI activities*
- ❖ *Presented project report at SIGDOC 2012, Seattle, Wash., Oct. 2012*

Spring-Summer 2012

Regional library association instruction resources listings

Continuing Education Committee, Washington Library Association

- ❖ *Completed information architecture & user experience design for website enhancements*
- ❖ *Developed [stakeholder analysis](#), [topic taxonomy](#), [user personas](#) for WLA web materials*
- ❖ *Collaborated with committee members to plan implementation with extension of taxonomy to Washington State Library course listings*

Spring-Summer 2012

MuseMeta

Museum metadata schema and Linked Data resources, Univ. of Washington iSchool

- ❖ *[Collaborative research project](#) deriving a schema from practitioner exemplars*
- ❖ *Created RDF resource via [Open Metadata Registry](#)*

Fall 2011

Library/information school curriculum and degree-planning process analysis

Univ. of Washington iSchool

- ❖ *[In-depth analysis](#) of faculty, staff, and student interactions around creation and display of course and registration information*
- ❖ *[Final report](#) adopted by the iSchool for its project to rework that system*

Research Interests

- ❖ *Linked Data (both Linked Open Data and enterprise/closed applications) and Semantic Web*
- ❖ *Effectiveness and ethics of automated information processing workflows*

Professional Experience

Professional resume and samples: <http://www.preciserecall.com/lis/index.php/profession/>

January 2019 to present

Independent Contractor - Business Analyst

Formerly Lyons Consulting Group/Capgemini DCX NA (working remotely from Syracuse, N.Y.)

- ❖ *Functional and business process analysis for e-commerce sites in a creative agency environment*
- ❖ *Metadata modeling for web properties*
- ❖ *Client instruction planning and execution, including in-person and online training at both process-specific and site-wide strategic levels*

February 2016 to December 2018

Business Analyst Lead

Lyons Consulting Group, Chicago, Ill. (working remotely from Syracuse, N.Y.)

- ❖ *Functional and business process analysis for e-commerce sites in a creative agency environment*
- ❖ *Client instruction planning and execution, including in-person and online training at both process-specific and site-wide strategic levels*
- ❖ *Contribute to companywide thought leadership & strategic analysis*
- ❖ *Salesforce Commerce Cloud (formerly Demandware) software expertise*
- ❖ *Supervise three direct reports*

June 2013 to January 2016

Senior Business Analyst

LiveAreaLabs, Seattle, Wash.

- ❖ *Metadata and business process analysis + documentation for web properties in a creative agency environment*
- ❖ *Taxonomy development for e-commerce*

Spring 2012

Reader/Grader

Information School, Univ. of Washington, Seattle, Wash.

- ❖ *Supported the instructor for INFO 330, an undergraduate core course in information architecture*

Sept. 2000 to May 2011

Enterprise Content Architect

American Water Works Association, Denver, Colo.

- ❖ *Information architecture, user experience (UX) design across AWWA web properties - HTML, CSS*
- ❖ *Configure/admin systems for web CMS & document management*
- ❖ *Business process analysis, functional requirements, project management*
- ❖ *Draft process documentation and train technically naïve end users*

Jan. 1999 to Sept. 2000

Senior Technical Editor

American Water Works Association

- ❖ *Copy editing, developmental editing, project management for highly technical and scholarly publications*
- ❖ *Extensive involvement on technology project teams*

Publications and Presentations

- Hlava, M., M. Zeng, S. Dolan, **D. Talley**. 2017. Linked Data for Professional Educators, Panel Discussion. Society for Scholarly Publishing, Boston, Mass. May-June.
- Talley, D.**, A. Evans, J. Chapman, M. Crandall, S. Sutton. 2016. Loosely Coupled Metadata Repositories for Discovery of Linked Data Learning Resources. Poster at Dublin Core Metadata Summit, Copenhagen, Denmark, October.
- Talley, D.** 2013. Learning Linked Data, Managed discussion for LITA Linked Data Interest Group, ALA Midwinter Conference, Seattle, Wash., January.
- Talley, D.** 2012. Learning Linked Data: A platform of instructional resources, poster session, UW iSchool Research Fair, Seattle, Wash., November.
- Talley, D.** 2012. A process documentation model for DCMI, SIGDOC 2012, Seattle, Wash., October.
- Talley, D.**, J. Hortin, & J. Bottomly. 2011. Information needs of public policy lobbyists, poster session, iConference 2011, Seattle, Wash., January.
- Talley, D.** 2008. Constructing culture: Amateur architecture at the Burning Man festival. Pop Culture Association/American Culture Association joint annual meeting, San Francisco, Calif., March.
- Talley, D.** 1993. "Lost in the Computer," *Colorado Libraries* 19, no. 3 (Fall), pp. 8-12.